

TCi™ Tire Centers (TCi) Nationwide Road Hazard Warranty (RHW)

Full Nationwide coverage—3 years from the date of retail purchase

What is a Road Hazard? A road hazard occurs when a tire fails due to a puncture, bruise, or break incurred during the course of normal driving on a maintained road. Nails, glass pot holes, curbs, and spikes would be the most common examples of a road hazard.

How does it work? If one of your eligible passenger/light truck tires becomes unserviceable because of a road hazard and cannot be safely repaired, and **you are within a 25 mile radius of the purchasing retail location, you should go back to the original retail location with a copy of your original invoice and this certificate to receive a replacement*.**

If you are **traveling outside of the 25 mile radius, please call 866-830-4191 to be directed to another dealer within the network.** You must have a copy of the original invoice in order to be eligible. If a dealer is not available inside the Road Hazard network, you may go to any tire store and the dealer can call in the claim. You must present this Road Hazard Warranty certificate along with your original invoice identifying the purchase of the tires and the tire road hazard plan.

Not covered: Tires and Application: Commercial use: Company vehicles, Fleets, Construction trades, Farm Ranch, Agricultural. Run Flat/Zero pressure tires, Off-Road Use, Racing, Motor Homes, Trailers, Collision, Fire, Vandalism, Mechanical Failures.

Damage: Damage caused by vandalism, collision, fire, mechanical irregularities (i.e., failed shocks, struts, alignment, etc), interference with vehicle components, (i.e., fenders, exhaust, springs, etc.), or customer abuse (i.e., improper application, improper inflation, brake lock-up, wheel spinning, torque snags, etc.).

EXCLUSIONS AND LIMITATIONS: The following vehicles are not eligible for coverage: Vehicles with a manufacturer's load rating capacity of one ton or greater; Vehicles used for racing; Zero pressure, PAX or any extended mobility tires are excluded; COMMERCIAL VEHICLES including any vehicle used for farm, ranch, agricultural, or off-road service. Coverage excludes damage from off-road use. Off-road use is defined as driving on anything other than a paved or gravel road maintained by state or local authority. Damage from collision, fire, vandalism, theft, snow chains; Manufacturer's defects; Abuse and neglect (i.e., improper application, improper inflation, brake lock up, wheel spinning, torque snags, etc.) are not covered. Tires with torn beads are not covered. Also excluded are damages resulting from mechanical failures (i.e., failed shocks, struts, alignment, etc.), interference with vehicle components (i.e., fenders, exhaust, springs, etc.); any tires that have been retreaded, recapped, regrooved, remolded, tubed or repaired in a manner other than per manufacturer's guidelines. This RHW covers only the tires registered to the customer and listed on the original invoice or plan certificate. CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED. Some states do not allow the exclusion or limitation of consequential and incidental damages; therefore, such limitations or exclusions may not apply to you. No express guarantees given other than those stated herein. This RHW gives you specific legal rights; you may have other rights which vary from state to state. Vehicles equipped with Tire Pressure Monitoring Systems (TPMS) may incur additional costs for flat repairs and tire replacements. This RHW does not cover subsequent damage to TPMS sensors incurred during a tire failure or flat tire.

*TIRE REPLACEMENT COVERAGE

If a tire covered by this RHW becomes unserviceable and unrepairable because of a road hazard during the first 25% of its tread life, it will be replaced with a new tire. If available, an exact make/model replacement tire will be installed. If not available, a comparable quality tire will be installed. When the tire failure occurs in the first 25% of useable tread wear, and if in the opinion of the servicing facility the tire cannot be safely repaired per manufacturer's guidelines, the tire will be replaced with coverage up to 100% of the original selling price of the tire. After the first 25% of tread wear, you will be charged for the consumed useable tread wear on the original tire, times the original selling price of the tire. You will be responsible for any taxes, mounting, balancing, and any other miscellaneous fees. When the tread is worn down to 2/32" (to the tread wear indicators) the tire is considered worn out and is not eligible for road hazard adjustment. The number of road hazard claims allowed for your tire(s) cannot exceed the number of tires shown on the original purchase invoice.

Write down the DOT number for each tire below

DOT Tire 1 _____

DOT Tire 2 _____

DOT Tire 3 _____

DOT Tire 4 _____

TCi™ Tire Centers (TCi) Roadside Assistance Benefit (RAB)

Full Nationwide coverage—1 year from the date of retail purchase

Your Roadside Assistance Benefit is provided to you for free by the tire dealer/automotive service facility that sold tires to you and is identified on your invoice. Your RAB begins on the date identified on your original invoice from the participating facility and continues for a period of 12 months. This benefit is available only to you, the original purchaser as identified on the original invoice and is not transferable. Coverage is strictly limited to the specific customer and vehicle identified on the original invoice. You must purchase a minimum of one new eligible tire to be covered – the tire purchase and dollar amounts must be listed on your invoice. You are limited to one claim per eligible tire purchase invoice. Roadside service is available in the United States and Canada.

If you are in need of roadside assistance you must call **866-830-4191** to be connected with the nationwide service provider. You must pay for the requested service. You must pay for the roadside service with cash or credit card. You will be reimbursed for covered services up to a maximum of \$75.00 per occurrence.

The eligible services provided through the Roadside Assistance program are described below:

1. Towing – Your vehicle will be towed to the nearest qualified repair facility or to the repair facility of your choice.
2. Flat Tire Changing Assistance – Assistance will be provided for the installation of your useable spare tire.

The driver of the vehicle must be with the vehicle when the service provider arrives, as roadside assistance cannot be provided to an unattended vehicle. If the driver is not with the vehicle, you may incur additional fees which are not covered under the terms of this program.

You must call **866-830-4191** to arrange for roadside assistance service. Service secured through any other source will not be reimbursed.

To file a reimbursement claim, you must submit the following information within sixty (60) days of the date of service:

1. A photocopy of the original invoice identifying the participating tire dealer and the services performed and/or tires purchased. The invoice must identify the year, make and model of your vehicle.
2. Your complete name, address, and telephone number.
3. A photocopy of the paid invoice for roadside assistance from a valid auto service provider. This paid invoice must detail the name address, and telephone number of the service provider. It must also identify the specific customer and vehicle receiving the service.

Submit the above documentation to: TCi Roadside Assistance • P.O. Box 33535 • Denver, CO 80233

SERVICES NOT COVERED: Cost of parts, replacement keys, lubricants, or fluids. The cost of installation for any product or materials. Tire repair, replacement, mounting or removing of any tires, snow tires, or chains. Service on a vehicle that is in unsafe condition. Service on any vehicle involved in an accident. Towing or services performed by an unauthorized service provider. Any additional labor due to specialized equipment or processes required to transport or service your vehicle due to non-factory modifications or enhancements made to the vehicle. Towing from or repair work performed at a service station, garage or repair shop. A second tow or service for the same disablement. Towing or service on roads not regularly maintained, such as sand beaches, open fields, forests, and areas designated as not passable due to construction, etc. Any services performed off road. Towing performed at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking, or other violations of law. Any roadside assistance services provided to your vehicle by a private citizen's assistance is not covered and is not reimbursable. Non-emergency towing or other non-emergency service. The Roadside Assistance is provided to you through a network of independent service providers. As independent contractors, they have exclusive control over their own equipment and personnel. Neither the program administrator, nor the participating automotive tire dealer are responsible for acts or omissions of the independent contractors.

EXCLUSIONS: This benefit applies only to motorized passenger vehicles (automobiles and light trucks) and specifically excludes trailers, vehicles with a manufacturer's load rating capacity greater than one ton, motorcycles, recreational vehicles and commercial vehicles. Any vehicle used for farm, ranch, agriculture, or off-road use are excluded from coverage.